

# Ordering Information

**OASIS:** Order online at <http://oasis.pearson.com>

**PUBNET:** SAN 2002175

**PHONE:** 877-202-4572

**FAX:** 800-445-6991

**EMAIL:** [english@pearson.com](mailto:english@pearson.com)

**MAIL:** Pearson Order Department, P.O. Box 6820, Chandler, AZ 85246

**NOTE:** As of December 31, 2016, Pearson no longer accepts Credit Card information via postal/mail, facsimile, or email.

## Sales Support

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Contact your Associate Sales Partner for product questions and recommendations.

Hotline: 877-354-3887

E-mail: [eslsampling@pearsoned.com](mailto:eslsampling@pearsoned.com)

## Technical Support and System Requirements

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Please visit our support website at [www.MyEnglishLabHelp.com](http://www.MyEnglishLabHelp.com).

You can search our Knowledgebase for frequently asked questions, instantly Chat with an available support representative, or Send an E-mail for assistance.

## OASIS Support

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OASIS (Order And Shipment Information System) is Pearson's 24/7 online ordering website. Use OASIS anytime, anywhere to place and track orders, check prices and availability, and get reports!

OASIS is for customers who qualify for an educational discount. If you are already registered to use OASIS, [click here](#) to login.

To register for OASIS, [click here](#) and click the "Register Now" button.

## Pricing

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- Prices reflect an educational discount.
- All prices in the catalog are stated in U.S. dollars and are in effect until June 30, 2017.
- All prices are subject to change without notice.
- All orders are filled at net prices, current on receipt of your order.

## Payments

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Send to: PEARSON, P.O. Box 409479, Atlanta, GA 30384-9479

## Returns

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Returns are accepted up to 15 months from the invoice date. Each return must be accompanied by a detailed packing slip that includes ISBNs, authors, titles, invoice numbers, and purchase prices in EACH carton. Returns must be sent via a traceable method. Pearson will not be held responsible for the shipment if there is no proof of delivery.

Send returns prepaid to:

Pearson Returns Facility  
258 Prospect Plains Road, Cranbury, NJ  
08512-3605

Orders from Individual Teachers must be prepaid with a credit card (in the U.S. only).  
Visit us online at [pearsoneltusa.com/store](http://pearsoneltusa.com/store)