

Ordering Information

OASIS: Order online at <http://oasis.pearson.com>

PUBNET: SAN 2002175

PHONE: 877-202-4572

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EMAIL: english@pearson.com

MAIL: Pearson Order Department, P.O. Box 6820, Chandler, AZ 85246

NOTE: Pearson accepts credit card payments through our e-commerce websites or customer service call center only. Credit Card information will no longer be accepted via postal/mail, facsimile, or email.

Sales Support

Hotline: 877-354-3887

E-mail: eslsampling@pearson.com

Technical Support and System Requirements

Please visit our support website at www.MyEnglishLabHelp.com.

You can search our Knowledgebase for frequently asked questions, instantly Chat with an available support representative, or Send an E-mail for assistance.

OASIS Support

OASIS is Pearson's self-help website that is available 24/7 to place & track orders, track credits, check price & availability, check access codes, look up product information, file claims, generate reports and more!

OASIS is for customers who qualify for an educational discount. Go to oasis.pearson.com to login or register.

For assistance, go to oasis.pearson.com and click the "OASIS Technical Support" link at the bottom of any page.

Pricing

- Prices reflect an educational discount.
- All prices in the catalog are stated in U.S. dollars and are in effect until June 30, 2018.
- All prices are subject to change without notice.
- All orders are filled at net prices, current on receipt of your order.

Payments

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Returns

Returns are accepted up to 15 months from the invoice date. Each return must be accompanied by a detailed packing slip that includes ISBNs, authors, titles, invoice numbers, and purchase prices in EACH carton. Returns must be sent via a traceable method. Pearson will not be held responsible for the shipment if there is no proof of delivery.

Note: A 2% restocking fee will be applied to returns of Pearson ELT product, beginning with invoices dated September 1, 2017 and later.

Send returns prepaid to:

Pearson Returns Facility
258 Prospect Plains Road, Cranbury, NJ
08512-3605

Orders from Individual Teachers must be prepaid with a credit card (in the U.S. only).
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